

### **Grievance Redressal Policy:**

It is our endeavour to offer top-notch services to you. In the unlikely event that you are having any complaints about our services, we would be more than interested in hearing about it and sorting it out to your satisfaction.

For any complaints / Grievances you could directly contact Mr. Vivek Shah, Founder, on either [vivek@vivekshah.co.in](mailto:vivek@vivekshah.co.in) or +91 97698 81877. Depending on the seriousness of the complaint, we will investigate the same internally and provide a solution within 21 working days.

If your problem remains unresolved or you are not satisfied with the resolution you may also go through & use the following for complaints/ grievances –

### **SEBI Complaints Redressal System (SCORES )**

(Link: <https://scores.gov.in/scores/myAccount.html>)